

Community Investment Tax Relief (CITRA) Account - Base Rate Tracker

Application form for an individual



Please complete in block capitals and return this form to:
Charity Bank, Fosse House, 182 High Street, Tonbridge, Kent TN9 1BE

We understand that challenging situations, whether temporary or permanent, can make it more difficult to apply for and maintain your account with us. Please refer to our **Customer Support** guidance on our website at www.charitybank.org/support or contact us by phone: 01732 441944 or email enquiries@charitybank.org should you need any support before completing your application. In this form you will be given the opportunity to tell us about any requirements that you may have, including any circumstances that may affect your decision-making or engagement with us, so we can record them against your account(s) to ensure we provide the right support to you.

FOR OFFICE USE
Account number

1. Deposit Details

I would like to open a CITRA Base Rate Tracker with £
(Minimum opening deposit £5,000, maximum £500,000)

I have enclosed a cheque made payable to **Charity Bank - 'your own name'**, drawn on my personal UK bank or building society account for the amount shown above. (please tick)

I have enclosed a copy bank statement* (Section 4 - Bank / Building Society Details) which will allow my funds to be transferred electronically once the account is opened (please tick)

*to be dated within previous six months and for a UK bank or building society account.

2. Existing Account Details

Do you hold an existing Charity Bank account? Yes No

Account Number (if yes)

3. Applicant Details

Title (Eg. Mr/Miss/Ms/Mrs/Other)

Full Name

Previous Name (if changed)

Date of change (dd/mm/yyyy) / /

Date of Birth (dd/mm/yyyy) / /

Place & Country of Birth

Country of residence for Tax purposes

Occupation

Address

Postcode

Home Telephone No.

Mobile No.

Email

If you have been a resident at this address for less than 3 years, please supply previous address details below.

Address

Postcode

Would you like assistance with any of the following? Large Font Braille Audio

Do **you** require any further support? Please provide details.

4. Bank / Building Society Details

To open an account with Charity Bank you must hold a current account with a UK registered Bank or Building Society. Please provide details below.

Bank / Building Society

Account Number:

Sort code:

These bank/building society details are known as your Nominated Account. Please note that for withdrawals and account closures, funds will only be returned to the account detailed above.

5. Use of information

During the application process we will share the personal data provided in this form, typically your personal and contact details along with your bank account number and date of birth, with selected Credit Reference Agencies for the purposes of verifying your identity and nominated bank account. The details of the agencies we use and their privacy policies can be found within our Privacy Notice on our website. A record of this initial "soft search" will be kept on our file and will leave a non-detrimental footprint on your credit file, which will not be viewable by any other organisation. We do not base our decisions solely on this information, and so we may ask you to provide additional information if the electronic search is not successful. The online application process itself is run by Sandstone Technology (Europe) Limited and you can find out more about how they process your data within our Privacy Notice on our website. We may involve other trusted third parties in the processing of your personal data and where we do so we make this clear in our Privacy Notice.

Once you become a Charity Bank saver, we will stay in touch with you:

- by post, phone and email, as necessary to run and monitor your account (**service notifications**); and
- by the channel(s) you have selected below to:
 - o invite you to our annual Impact Awards ceremony - an opportunity to meet people from some of the wonderful organisations to which we are providing loan finance, supported by our savers; and
 - o send you our e-newsletter from time to time, with inspiring case studies, thought provoking blogs and our latest news, events and offers, so that you can see how savings accounts are being used to support charities and social enterprises across the UK and become part of the wider Charity Bank community. All emails include an unsubscribe link and you may object to receiving this communication at any time. Please note that this can only be sent to you by email and so if you do not select email, you will not receive the e-newsletter.

Select channel(s): post email phone

If you'd like to change the way we process your data at any time, please contact enquiries@charitybank.org.

Where did you hear about Charity Bank?

6. Declaration and Authorisation

Please tick that you have read the following before signing

I have read the Charity Bank Terms for personal savers, along with the Community Investment Tax Relief (CITR) Base Rate Tracker - Scheme Details & Summary Box document, and agree to be bound them.

I agree to Charity Bank using the information contained in this form for processing the application and managing the account, including carrying out an electronic search. I understand that the information may be held electronically and also that it may be retained after the account is closed. I am aware that under the General Data Protection Regulation I can request a copy of any personal information held about me in the Bank's records and also ask for any errors to be corrected.

I agree to notify Charity Bank of any change to my nominated account details at the earliest convenience. If requested, I will forward a copy statement dated within the last six months to validate my new UK bank or building society account to which payments will be made to and from.

I understand interest is paid gross.

Financial Services Compensation Scheme (FSCS)

It's important that you read the FSCS information sheet. It provides information about the protection of your savings.

Please acknowledge receipt of the Deposit Guarantee scheme: FSCS information sheet.

Applicant Signature

Date

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Deposit Guarantee Scheme: Information Sheet



Basic information about the protection of your eligible deposits

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| Eligible deposits in The Charity Bank Ltd are protected by: | the Financial Services Compensation Scheme ("FSCS") ¹ |
| Limit of protection: | £85,000 per depositor per bank / building society / credit union. ² |
| If you have more eligible deposits at the same bank / building society / credit union: | All your eligible deposits at the same bank / building society / credit union are "aggregated" and the total is subject to the limit of £85,000. ² |
| If you have a joint account with other person(s): | The limit of £85,000 applies to each depositor separately. ³ |
| Reimbursement period in case of bank, building society or credit union's failure: | 7 working days. ⁴ |
| To contact The Charity Bank Ltd for enquiries relating to your account: | The Charity Bank Ltd Fosse House 182 High Street Tonbridge Kent TN9 1BE Tel: 01732 441900 Email: enquiries@charitybank.org |
| To contact the FSCS for further information on compensation: | Financial Services Compensation Scheme 10th Floor Beaufort House 15 St Botolph Street London EC3A 7QU Tel: 0800 678 1100 or 020 7741 4100 Email: ICT@fscs.org.uk |
| More information: | www.fscs.org.uk |
| Acknowledgement of receipt by the depositor: | Please refer to the tick box on the postal or online application form. |

Additional information

¹ Scheme responsible for the protection of your eligible deposit

Your eligible deposit is covered by a statutory Deposit Guarantee Scheme. If insolvency of your bank, building society or credit union should occur, your eligible deposits would be repaid up to £85,000 by the Deposit Guarantee Scheme.

² General limit of protection

If a covered deposit is unavailable because a bank, building society or credit union is unable to meet its financial obligations, depositors are repaid by a Deposit Guarantee Scheme. This repayment covers at maximum £85,000 per bank, building society or credit union. This means that all eligible deposits at the same bank, building society or credit union are added up in order to determine the coverage level. If, for instance a depositor holds a savings account with £80,000 and a current account with £20,000, he or she will only be repaid £85,000.

In some cases eligible deposits which are categorised as "temporary high balances" are protected above £85,000 for six months after the amount has been credited or from the moment when such eligible deposits become legally transferable. These are eligible deposits connected with certain events including:

- (a) certain transactions relating to the depositor's current or prospective only or main residence or dwelling;
- (b) a death, or the depositor's marriage or civil partnership, divorce, retirement, dismissal, redundancy or invalidity;
- (c) the payment to the depositor of insurance benefits or compensation for criminal injuries or wrongful conviction.

More information can be obtained under www.fscs.org.uk

³ Limit of protection for joint accounts

In case of joint accounts, the limit of £85,000 applies to each depositor.

However, eligible deposits in an account to which two or more persons are entitled as members of a business partnership, association or grouping of a similar nature, without legal personality, are aggregated and treated as if made by a single depositor for the purpose of calculating the limit of £85,000.

⁴ Reimbursement

The responsible Deposit Guarantee Scheme is the Financial Services Compensation Scheme, 10th Floor Beaufort House, 15 St Botolph Street, London, EC3A 7QU, Tel: 0800 678 1100 or 020 7741 4100, Email: ICT@fscs.org.uk. It will repay your eligible deposits (up to £85,000) within 15 working days from 1 January 2019 until 31 December 2020; within 10 working days from 1 January 2021 to 31 December 2023; and within 7 working days from 1 January 2024 onwards, save where specific exceptions apply.

Where the FSCS cannot make the repayable amount available within 7 working days, it will, until 31 December 2023, ensure that you have access to an appropriate amount of your covered deposits to cover the cost of living (in the case of a depositor which is an individual) or to cover necessary business expenses (in the case of a depositor which is not an individual or a large company) within 5 working days of a request.

If you have not been repaid within these deadlines, you should contact the Deposit Guarantee Scheme since the time to claim reimbursement may be barred after a certain time limit. Further information can be obtained under www.fscs.org.uk.

Other important information

In general, all retail depositors and businesses are covered by Deposit Guarantee Schemes. Exceptions for certain deposits are stated on the website of the responsible Deposit Guarantee Scheme. Your bank, building society or credit union will also inform you of any exclusions from protection which are set by the Deposit Guarantee Scheme and may apply. If deposits are eligible, the bank, building society or credit union shall also confirm this on the statement of account.

Exclusions list

A deposit is excluded from protection if:

1. The holder and any beneficial owner of the deposit have never been identified in accordance with money laundering requirements. For further information, contact us.
2. The deposit arises out of transactions in connection with which there has been a criminal conviction for money laundering.
3. It is a deposit made by a depositor which is one of the following: credit institution, financial institution, investment firm, insurance undertaking, reinsurance undertaking, collective investment undertaking, pension or retirement fund, public authority, other than a small local authority.

¹ Deposits by personal pension schemes, stakeholder pension schemes and occupational pension schemes of micro, small and medium sized enterprises are not excluded.